

**Julian Campbell
Foundation**



PRIVACY POLICY

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1 Introduction

- 1.1 The Julian Campbell Foundation operating as a charity (**we** and **us**) are committed to protecting and respecting your privacy.
- 1.2 This policy (together with our website Terms of Use) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.
- 1.3 For the purpose of the Data Protection Act 1998, the data controller is Julian Campbell Foundation, Charity Number 6972092.

2 Information we may collect from you

- 2.1 We may collect and process the following data about you:
 - 2.1.1 information that you provide by filling in forms on www.juliancampbellfoundation.org (the **Site**), including, but not limited to, information provided at the time of requesting a leaflets, subscribing to any service, posting material, or becoming a registered user or if you enter any online competition or promotion sponsored by us;
 - 2.1.2 information from surveys that we may use from time to time for research purposes, if you choose to respond to them;
 - 2.1.3 communications you send to us, for example to report a problem with or submit a comment regarding the Site or the Charity; and
 - 2.1.4 details of your visits to the Site, including, but not limited to, traffic data, location data and the resources that you access.

3 IP addresses and cookies

- 3.1 We may collect information about your computer including, where available, your IP address, operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.
- 3.2 For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve the Site and to deliver a better and more personalised service. They enable us to:
 - 3.2.1 estimate our audience size and usage pattern;
 - 3.2.2 store information about your preferences, and so allow us to customise the Site according to your individual interests; and
 - 3.2.3 recognise you when you return to the Site.

3.3 You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting, you may be unable to access certain parts of the Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you use the Site. The "Help" menu of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. For more information about cookies and how to stop cookies being installed or how to delete existing cookies from your hard drive visit the following website: <http://www.allaboutcookies.org>.

4 How we process and store your information

4.1 The data that we collect from you is processed by staff who work at the Julian Campbell Foundation or our service providers. Such staff may be engaged in, among other things, the fulfilment of your information requests and the provision of support services.

4.2 All information you provide to us is stored on our secure servers. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to the Site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access. Remember to close your browser when you have finished your user session. This will help to ensure that others do not access your personal information if you share your computer or use a computer in a public places such as a library or internet café.

5 Uses made of your information

5.1 We use information held about you in the following ways:

5.1.1 to provide you with information that you request from us or which we feel may interest you, where you have indicated that you wish to be contacted for such purposes by post, email or telephone;

5.1.2 to ensure that content from the Site is presented in the most effective manner for you and for your computer;

5.1.3 to allow you to participate in any interactive features of our Site which we may make available from time to time, when you choose to do so; and

5.1.4 to notify you about changes to our services.

5.2 If you do not want us to use your data for the purposes of direct marketing of our educational services, please check or un-check (as directed) the relevant box situated on the form on which we collect your data.

6 Protecting identities

6.1 It is our policy to protect the identity of students on the Site. Under no circumstances will we associate a photograph of a student with his/her name, unless specifically requested to do so by a parent or guardian.

6.2 We may, from time to time, wish to publish names in articles on the Site, and we may also

wish to publish photographs containing images, but it will not be possible to identify a person from a photograph. We operate an 'opt in' policy for each individual, where they are happy to do so, to give their consent to having their image appear on the Site.

7 Disclosure of your information

7.1 We may disclose your personal information to any of our subsidiary charities with whom we are affiliated.

7.2 We may disclose your personal information to third parties:

7.2.1 if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our website Terms of Use or other agreements; or to protect our rights, property, or safety or those of third parties.

8 Your rights

8.1 You have the right to ask us not to process your personal data for the purposes of direct marketing of our educational services. We will usually inform you (before collecting your data) if we intend to use your data for such purposes. You can exercise your right to prevent such processing by checking or un-checking (as directed) certain boxes on the forms we use to collect your data or by sending an email to the unsubscribe address included on any marketing emails we send you. You can also exercise the right at any time by contacting us at info@juliancampbellfoundation.org.

8.2 The Site may, from time to time, contain hyperlinks to and from internet sites operated by other organisations. If you follow a hyperlink to any of these sites, please note that they will have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to such sites.

9 Access to your information

The Data Protection Act 1998 gives you the right to access information held about you. Your right of access can be exercised in accordance with that Act. Any access request may be subject to a fee not exceeding £10 to meet our costs in providing you with details of the information we hold about you.

10 How to contact us

If you have any questions, comments or requests regarding this privacy policy, please feel free to contact us in any of the following ways:

info@juliancampbellfoundation.org

11 Updates

We reserve the right to change this privacy policy from time to time by changing it on the Site. This privacy policy was last updated on 21 March 2010.